



**VOLUNTEERS NEEDED**

**Aging and Long-Term Support Administration (AL TSA)  
Residential Care Services (RCS) Division  
Informal Dispute Resolution (IDR) Unit**

We're looking for Provider and Consumer volunteers for the Nursing Home (NH) IDR Panel. NH Providers may dispute regulations and/or enforcements they have been found deficient by using this process. IDR has the authority to uphold the deficiency or remove it altogether. Panel volunteers will be responsible for recommending decisions about these matters. Volunteers are needed to participate in the Panel process.

We are establishing a pool of volunteers by looking for any of the following:

- A resident of a skilled nursing facility
- A family member of someone in a skilled nursing facility
- A resident advocate
- A Healthcare Professional with a knowledge and understanding of nursing home regulations
- A student interested in the field of health care

Participants in the Panel will attend a one-day IDR training to learn the process for participating on the monthly IDR panel. Panelists review confidential materials to prepare for the IDR review meeting, listen to nursing home representative and RCS staff presentations, and make impartial recommendations based on information given during the IDR.



For more information about the Nursing Home IDR Panel and to obtain an application, please scan this code and visit our website at <https://www.dshs.wa.gov/altsa/idr> or contact Laci Traulsen, Volunteer Coordinator, at (360) 725-3218; or email us at [RCSIDR@dshs.wa.gov](mailto:RCSIDR@dshs.wa.gov).

**By Helping Others, You Can Change Lives**

**APPLY NOW**

**to be a Volunteer for the Nursing Home IDR Panel**